



Winston International Ltd, (Weltron®) warrants to the original purchaser that this product is to be free from defective materials and workmanship from the date of purchase, if it is properly used and maintained. If this product proves defective in either material or workmanship, Winston International Ltd, at its option, will (a) repair the product, or (b) replace the product, at no charge for parts or labor. If the product model is no longer available and cannot be repaired effectively or replaced with an identical model, Winston International Ltd. at its sole option may replace the unit with a current model of equal or greater value.

This warranty shall cover the following component as listed below:

NETWORKING

- Patch Cables : Cat5e, Cat6, Cat6A, Cat6SL, Industrial
- Fiber Optic : Patch Cables , Enclosures, Couplers & Panels
- Keystone Jacks: Cat5e, Cat6, Cat6A
- Patch Panels : Cat5e, Cat6, Cat6A, Blank Patch Panels
- Bulk Network Cable : Cat5e, Cat6, Cat6A
- Modular Couplers : Cat5e, Cat6, Cat6A
- Modular Plugs: Cat5e, Cat6, Cat6A
- Keystone Couplers: Cat5e, Cat6, Cat6A, Fiber Couplers
- Wall Plates & Accessories: Blank , Duplex, Keystone, Surface Mounting, Decora Face Plates & Inserts

AUDIO

- Audio Cables: RCA , 3.5mm Stereo, XLR Cables, Speaker Wire

VIDEO

- Video Cables: HDMI, Display Port, USB-C, SVGA

POWER

- Power Cords: North American, International, Hospital Grade

RF CONNECTORS

- Connectors & Adapters: BNC, N-TYPE, SMA, MINI-UHF, TNC, UHF

RACK & ENCLOSURES

- Wall Mount: Racks, Enclosures, Brackets
- Free-Standing: Racks ,enclosures
- Cable Management: Finger Ducts Panels, Brush panels, Lacing Bars, Horizontal & Vertical Cable Managers, Cable Ties and Accessories.
- Rack Accessories: Blank Feed-through Panels, Blank Filler panels, Shelves, Drawer, Screws & Cage Nuts

USB

- USB Cables: USB-C, USB-A, USB-B, USB Extension Cables



Important: Please **retain your original sales receipt**, as it is your proof of purchase validating this limited warranty, you will be required to submit a copy of the original receipt/invoice/purchase order number. Return shipping for exchanges/repairs is the sole responsibility of the original purchaser.

What is Covered:

Defects in the materials and or workmanship of your product which has been purchased. This Warranty shall be applicable when the original sales receipt or proof of purchase of the Product is presented together with the defective Product. This limited warranty protects only the original end-user and is not transferable. Any attempt to transfer this Limited Warranty shall immediately make this Limited Warranty void.

What is not Covered:

- Damage caused by negligence, accidents, fire, lightning, disaster, modification, improper use (including the lack of reasonable and necessary maintenance), incorrect voltages, damage caused by improper installation or adjustment.
- Damage occurring during shipment (claims must be presented to the carrier) or general wear and tear. Damage caused during transportation of the product.
- Damage caused by repair or service carried out by persons not authorized by Winston International Ltd.
- Damage resulting from failure to follow instructions contained in your owner's manual.
- A product with a serial number which has been defaced, removed etc.
- A product which was not purchased from Winston International Ltd.
- The warranty does not cover consequential damages (including but not limited to loss of data or loss of income), nor compensation for activities done by yourself, such as regular maintenance, installing firmware updates or saving or restoring data.
- If the product does not function properly due to problems with access to, or connection with service providers, such as interruptions in the access networks (e.g. TV cable, satellite or internet), faults on the subscriber's or the correspondent's line, local network fault (cabling, file server, user's line) and faults in the transmission network (interference, scrambling, faults or poor network quality)



Warranty Service:

The Warranty Service may include repairs or replacement of the product in accordance with the terms set out herein , please contact our customer service department at **(800) 726-1411** or **warranty@weltron.us**.

If we are unable to repair the defective product, we reserve the right to provide you with a replacement which may or may not be a reconditioned Product. Do not attempt to repair the device because this voids the warranty. In the event a repair or replacement has been made, we shall be entitled to take and keep possession of the defective Product which is deemed to be beyond repair during the Warranty Period.

Prior to returning any defective product, the end customer, or the reseller from whom the end customer originally purchased the product must obtain a Return Materials Authorization (RMA) number from Winston International. All defective products should be returned to Winston International with shipping charges prepaid. Winston International will not accept collect shipments.

Other Conditions:

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE, JURISDICTION TO JURISDICTION OR COUNTRY TO COUNTRY. WINSTON INTERNATIONAL’S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN HARDWARE IS LIMITED TO REPLACEMENT OR REPAIR AS SET FORTH IN THIS WARRANTY STATEMENT. ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN TIME TO THE TERM OF THIS WARRANTY. SOME STATES, JURISDICTIONS OR COUNTRIES DO NOT ALLOW THE EXCLUSION OF CERTAIN IMPLIED WARRANTIES OR CONDITIONS, OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THIS LIMITATION MAY NOT APPLY TO YOU. WINSTON INTERNATIONAL DOES NOT ACCEPT LIABILITY FOR SPECIAL, INDIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES, INCLUDING WITHOUT LIMITATION, ANY LIABILITY FOR THIRD PARTY CLAIMS AGAINST YOU FOR DAMAGES OR FOR PRODUCTS NOT BEING AVAILABLE FOR USE. THE MAXIMUM LIABILITY FOR WHICH WINSTON INTERNATIONAL MAY BE RESPONSIBLE WILL BE NO MORE THAN THE AMOUNT YOU PAID FOR THE PRODUCT THAT IS THE SUBJECT OF THE CLAIM. SOME STATES, JURISDICTIONS OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Winston International Ltd. thanks you for choosing our products.

“Quality and Service are our Primary Goal”

